



PRESS INFORMATION

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A POSITIVE RESPONSE FROM CUSTOMERS

In a new survey of its customers, Catomance Technologies has achieved high scores for the quality of its products and services.

The survey included all the company's customers, overseas agents, distributors and manufacturing licensees. Analysis of the survey results showed ratings of 5.1 (out of a maximum score of 6.0) for product quality and packaging quality. The standards of technical literature, product safety and handling data, and technical advice were all rated at 5.0.

The company's customers judged that the overall standard of Catomance's service rated 5.0 out of 6.0.

On hearing the results, Catomance's Managing Director, Mike Woods paid thanks to all the company's customers who had responded to the survey. "We had an exceptionally high response rate and we are grateful to all those who responded for their input", he continued. "I know that the results of this survey will help us to further improve our standards of customer service and to drive forward the continuous improvement of all we do"

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